

PSERS RFP 2020-2 TPA Questions & Answers

- [Can you please provide specific information on which financial activities this refers to? \(i.e. – Billing functions, claims payments or additional assurance processes?\)](#)

Please see Appendix B (Page 109 of the RFP) for a description of the Health Options Program and Premium Assistance Program.

The HOP Medical Plan, Value Medical Plan, and the HOP Pre-65 Medical Plan are self-funded. Prescription drugs are self-funded and the pharmacy benefits manager is reimbursed for claims on a weekly basis. Medicare Advantage, companion managed care, and other policies call for timely payment of monthly insurance premiums.

- [Will you please clarify the number of lives to be covered under this arrangement?](#)

Please see Appendix B (Page 109 of the RFP) for a description of the Health Options Program and Premium Assistance Program. This section includes a breakout of the lives by each plan.

Appendix C (Page 124 of the RFP) describes the estimated lives for use in responding to the cost proposal of this RFP.

- [Please describe the entire financial arrangement from premiums to PMPM to involvement of other carriers; is this full replacement to current FI plans or just another option or administration of those other plans?](#)

The plans offered and funding arrangements for the plans are described in Appendix B (Page 109). This is not a replacement for fully insured plans. The TPA facilitates payment from the members to the fully-insured programs.

The HOP Medical Plan, Value Medical Plan, and the HOP Pre-65 Medical Plan are self-funded. Prescription drugs are self-funded and the pharmacy benefits manager is reimbursed for claims on a weekly basis. Medicare Advantage, companion managed care, and other policies call for timely payment of monthly insurance premiums.

- [UM/CM/DM to be included in services provided?](#)

Yes. Please describe your offerings for these items.

- [In light of the current circumstances with COVID-19, will you be accepting electronic submissions instead of printed copies?](#)

Pennsylvania Governor Tom Wolf issued a Proclamation of Disaster Emergency related to the emergence and spread of the novel coronavirus known as COVID-19, the Commonwealth of Pennsylvania has been taking numerous steps to mitigate and prevent the spread of the virus while maintaining the programs and services provided by the Commonwealth to its citizens.

As a result, PSERS is amending its Proposal Submission Requirements. Please monitor website for all communications regarding the RFP.

<http://www.emarketplace.state.pa.us/Search.aspx>

The Issuing Office will **not** accept proposals via email or facsimile transmission.

- Will you please post a copy of Appendix E, Iran Free Procurement Certification?



IranFreeProcurementCertificationForm.

- Please provide detail regarding the expected level of detail needed regarding security scanning software for the flash drive submittal.

Provide the name and version number of the virus scanning software that was used to scan the CD, DVD or Flash drive before it was submitted.

- The RFP Calendar of Events indicates that the sealed proposal must be submitted to Public School Employees' Retirement System; ATTN: Cathy Gusler; 5 North Fifth Street Harrisburg, PA 17101 by close of business on April 20th. Gov. Tom Wolf issued a stay-at-home order for 26 counties, including Dauphin County on March 30 which will remain in effect until April 30th. Will someone be available at the 5 North Fifth Street address on April 20th to accept hard copies of the proposal? If so, Federal Express requires the name and telephone number for this person.
- Would that be you? If so, can you please provide your phone number?
- If not, please advise an alternate contact point, and provide the required information.

PSERS will receive and sign for sealed Proposals during normal business hours. Business hours are **8:00 AM - 4:00 PM Monday – Friday (717) 720-4945**

Offerors who send proposals by mail or other delivery service should allow sufficient delivery time to ensure timely receipt of their proposals.

The sealed proposal must be received by the Issuing Office by close of business April 20, 2020:

Public School Employees' Retirement System
ATTN: Cathy Gusler
5 North 5th Street

Harrisburg, PA 17101

PSERS is amending its Proposal Submission Requirements. Please monitor website for all communications regarding the RFP.

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- In the absence of a prebid meeting, I was wondering if you were able to provide the name of the incumbent? We're an SDB that provides call center support looking to team on this RFP.

Trustmark Health Benefits